**Procedure for filing and tracking complaint/grievance** (Pursuant to SEBI circular SEBI/HO/MIRSD/MIRSD-PoD-1/P/CIR/2023/30 dated 15-Feb-2023)

- Send your complaint/grievance on our designated email ID kcl@keynoteindia.com
- You will receive a response mail from us with details of Ticket number assigned to your complaint/grievance along with a ticket number
- To track the status of your complaint/grievance, send us an email quoting the said Ticket number in the subject line of the email.

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at https://scores.sebi.gov.in/ or

- i. BSE at https://bsecrs.bseindia.com/ecomplaint/frmInvestorHome.aspx
- ii. NSE at https://investorhelpline.nseindia.com/NICEPLUS/
- CDSL Depository at <a href="https://www.cdslindia.com/Footer/grievances.aspx">https://www.cdslindia.com/Footer/grievances.aspx</a> iii.
- ICCL Clearing Corporation https://www.icclindia.com/Static/downloads/contactus.aspx iv.

## KEYNOTE CAPITALS LTD

(This document was last updated on 23-Aug-2023)